

**Report to Healthier Communities and Adult Social Care
Scrutiny & Policy Development Committee 10 March 2021**

Report of: Sheffield Health and Social Care NHS Foundation Trust
Presented by: Dr. Mike Hunter, Executive Medical Director
 Beverley Murphy, Executive Director of Nursing, Professions & Operations

Subject: Progress Report – Care Quality Commission (CQC)
Improvement Plan

Summary:

This update report has been requested by the Committee to enable Sheffield Health and Social Care NHS Foundation Trust (SHSC) following initial presentation in August 2020, to demonstrate the progress being made in relation to the delivery of its Improvement Plan following the 2020 CQC inspection and subsequent report.

The Trust received an overall rating of Inadequate.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	x
Other	

The Scrutiny Committee is being asked to:

Receive the progress report update

Background Papers:

Section 29a Warning Notice February 2020
 CQC Well Led Inspection Report April 2020
 Scrutiny SHSC CQC Improvement Plan Presentation August 2020
 CQC Inspection Report October 2020

Category of Report: OPEN



SCC Health & Social Care Scrutiny Committee

10th March 2021



▶ Back to Good progress - February 2021

Our Back to Good work is continuing to make improvements across the organisation.

By February our aim was to have completed 62 of the 73 actions.

Actions completed and approved	41
Actions completed pending final approval	12



▶ Back to Good progress - a view from Endcliffe nurse consultant

Improvements we've made

- Nursing leadership roles recruited to. Further work to do on newly qualified nurse roles
- Implemented Physical Health monitoring tool
- Additional psychology and Occupational Therapy roles improving formulation and staff
- Relaunch of being a smokefree ward



▶ Safe staffing

We have made good progress to ensure we have safe staffing levels across all our inpatient areas. We have a robust oversight of our staffing levels with good planned establishments.

We now benchmark as the highest Trust nationally for adult acute registered nurses per 10 beds.

SHSC

12.5

nurses per 10 beds

National average

7.4

nurses per 10 beds



Things we still need to work on

We have a number of Band 5 nursing vacancies and a lag in recruitment, as well as a number of COVID related absences which are significant daily challenges.

▶ Workforce

What are we doing about it?



International recruitment

We are exploring the potential of a partnership with Trusts in our region to look at international recruitment.



Health Care Support Workers

NHS England and NHS Improvement are supporting us as part of a project to improve recruitment of Health Care Support Workers.

COVID-19 vaccinations

Vaccinations have been offered to all staff in the JCVI groups 1 to 4. Vaccinations have primarily been carried out through Sheffield Teaching Hospitals and Sheffield Children's Hospital, as well as through primary care networks.

56.3%

Overall vaccination rate for SHSC

91%

Of our social care staff have received the vaccination

▶ Safeguarding Restrictive Practice

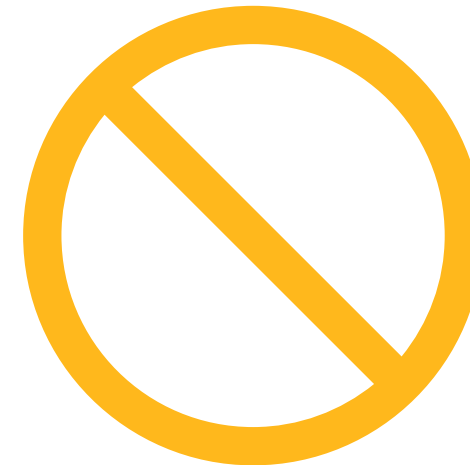
Safeguarding

- Rapid development of the safeguarding team
- Redirection of concerns from SPA to central safeguarding team
- Investment into additional posts and in IT infrastructure
- Three month implementation



Restrictive practice

- Co-production of the relaunch of work focussed on restrictive practices
- Trust wide senior nurse in post
- Developing ward level data, engagement plans and audit aligned to Perfect Ward implementation by end of Q1
- Strategy and clinical model in development with clear commitment to trauma information care and least restrictive approach



▶ Out of area placements

There have been significant challenges created by COVID-19 for out of area placements. This has led to a rise in the number of out of area older adult beds in use.

We have also seen an increase in the use of out of area acute beds between March 2020 and October 2020 which is linked to our work to eradicate dormitory wards.

What next?

Our older adults wards have now re-opened following COVID-19 outbreaks and we are working to return people back to Sheffield as quickly as possible.

We have developed a recovery plan which includes a daily oversight of patient flow, work to reduce the average length of stay on acute wards and the launch of a purposeful inpatient admission piece of work.

22

people being cared for away from home as of 10 February

11 older adults relation to a COVID related ward closure

4 people requiring out of area PICU due to clinical reasons

7 people are inappropriately placed away from home

▶ Estates

Environmental improvements underway

- Eradication of dormitories completed
- Immediate improvement to seclusion rooms completed
- Redecoration programme , initially focused on ward accommodation between now and October 2021. We are in the process of procuring this work.



Our journey to co -create healing environments

- We have been working with service users to co -produce art work to help enhance our inpatient environments
- We have involved staff and people who use our services in the design of these new spaces.
- All of the design work is evidence based to help further enhance recovery.





Comments and questions

